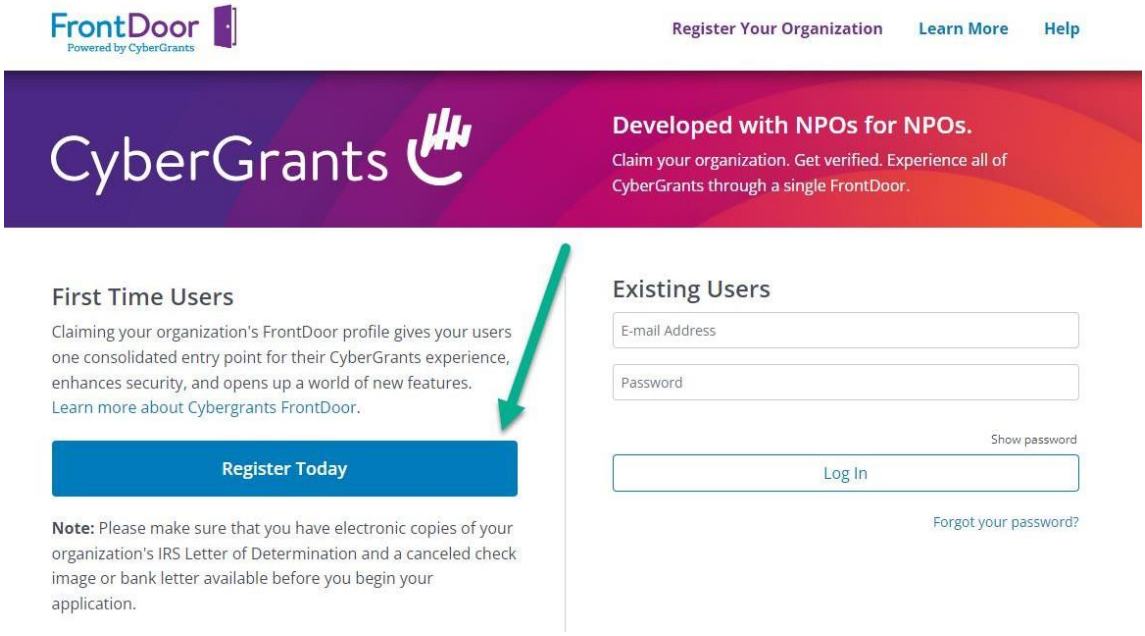
FrontDoor Registration

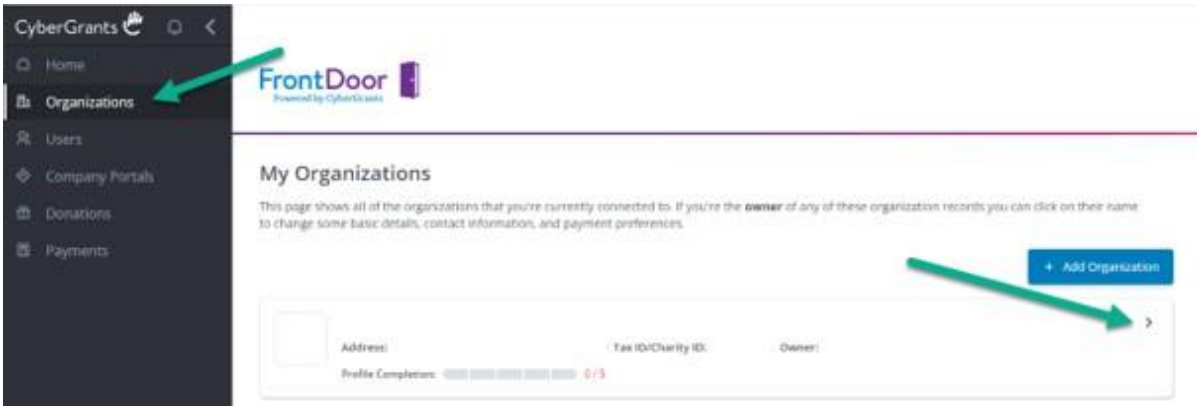
Follow the steps below to either register for FrontDoor and/or update electronic banking information. This function must be performed by Nonprofit Administrators.

FrontDoor Registration

- Go to www.cybergrants.com/frontdoor, then select “Register Today”

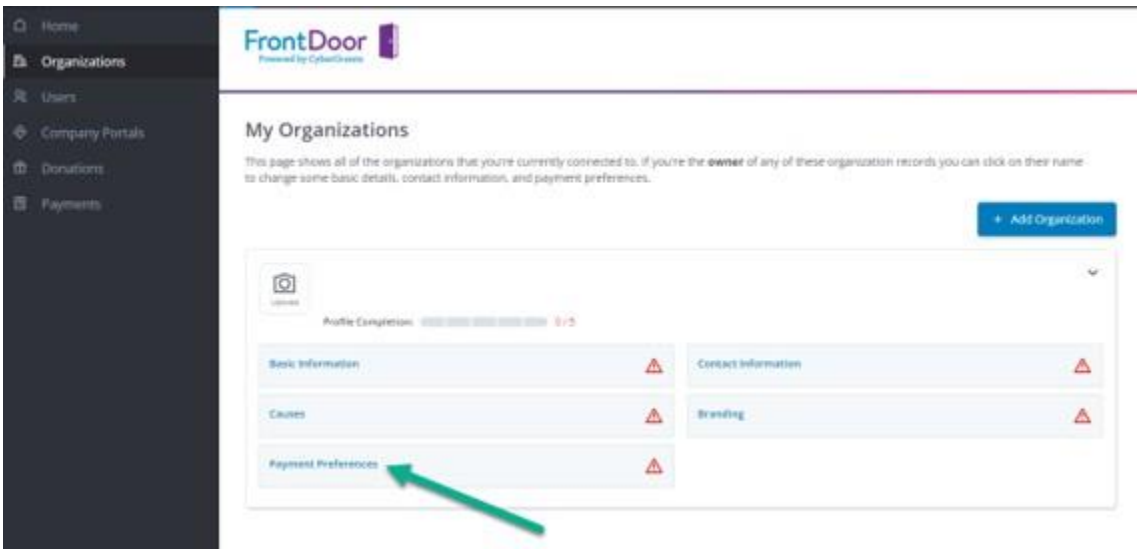


- Search for your organization and begin the process to claim your organization
- Complete all required fields and click “Submit” to complete the registration process
- You will receive an email with a verification link to confirm your email address
- Your organization is reviewed for eligibility, and you will be notified once approved via email
- Once approved, login to FrontDoor to update your organization information and provide electronic banking information
- Select “Organizations” from the left menu, then select the arrow next to your organization information

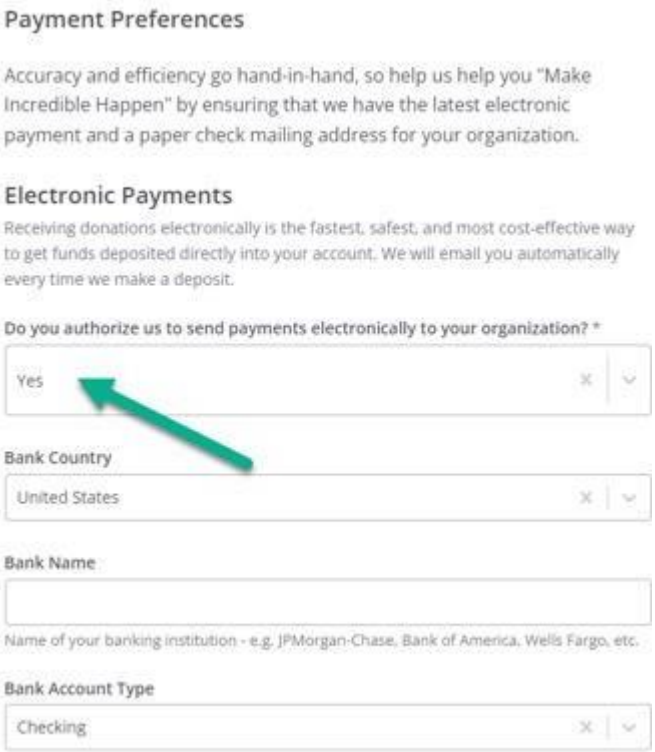


FrontDoor Registration

- Select “Payment Preferences” to provide electronic banking information



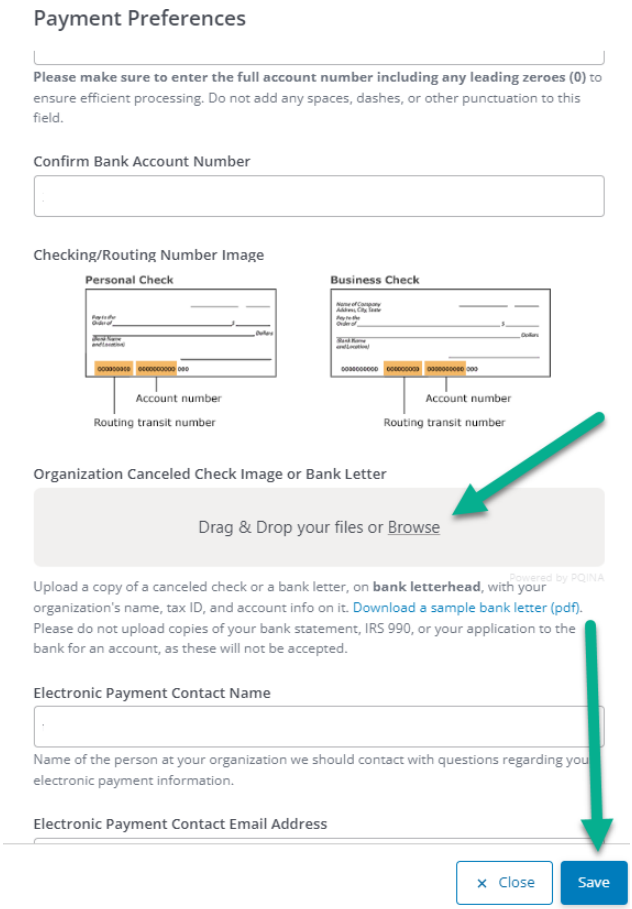
- Select “Yes” to “Do you authorize to send payments electronically to your organization? “



- Complete all required fields within the Payment Preferences section – including uploading an Organization Canceled Check Image or Bank Letter.

  Note: Financial Institution documentation (canceled check, bank letter or deposit slip) is required for verification purposes. This information **must** match the banking information input in the fields on this page.

FrontDoor Registration



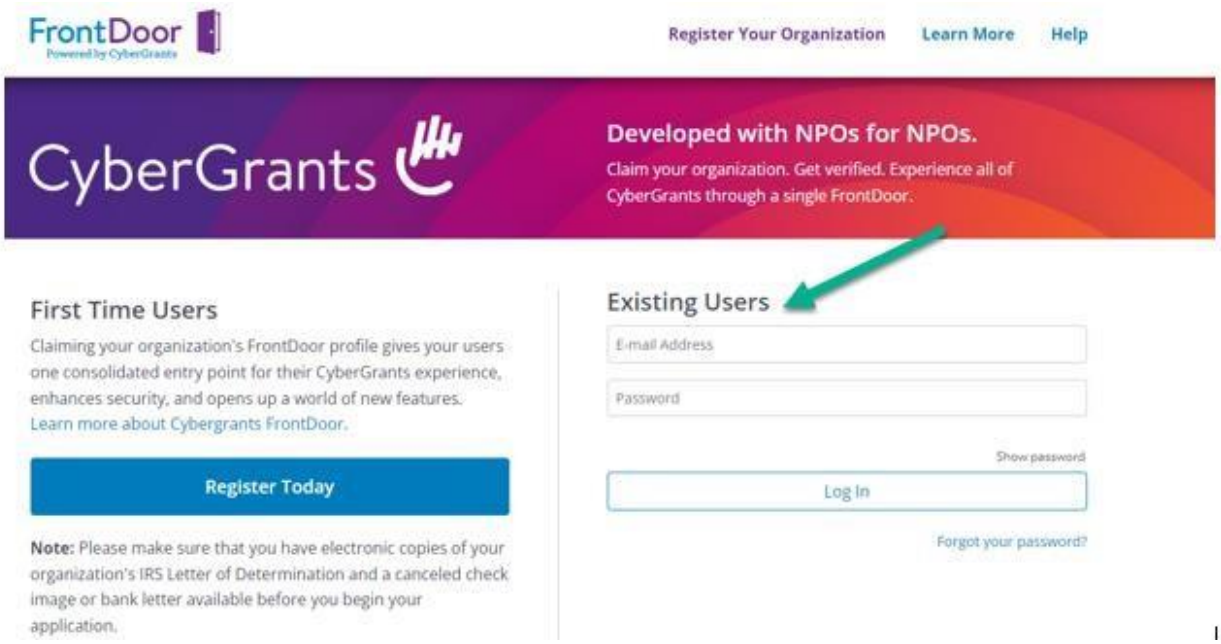
- Click “Save”
- Electronic banking information is reviewed by Bank of America FrontDoor Support. Please allow 5-7 business days for review.
- Once the electronic banking information is reviewed and verified, you will receive an email.

If you need additional assistance or have any questions, please contact Bank of America Program Support frontdoor@cybergrants.com or 800.218.9946.

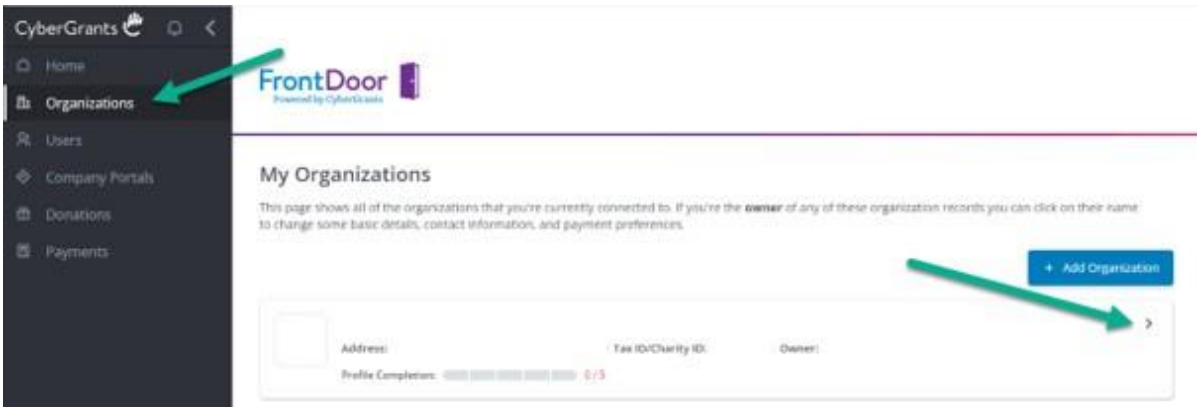
FrontDoor Registration

Update Electronic Banking Information

- Go to www.cybergrants.com/frontdoor and sign in with your FrontDoor credentials under Existing Users:

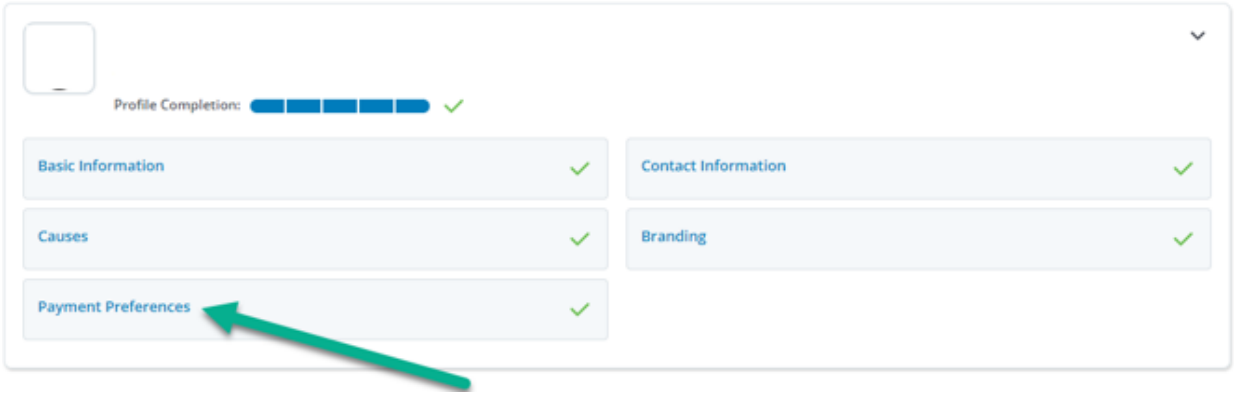


- Select “Organizations” from the left menu, then select the arrow next to your organization information

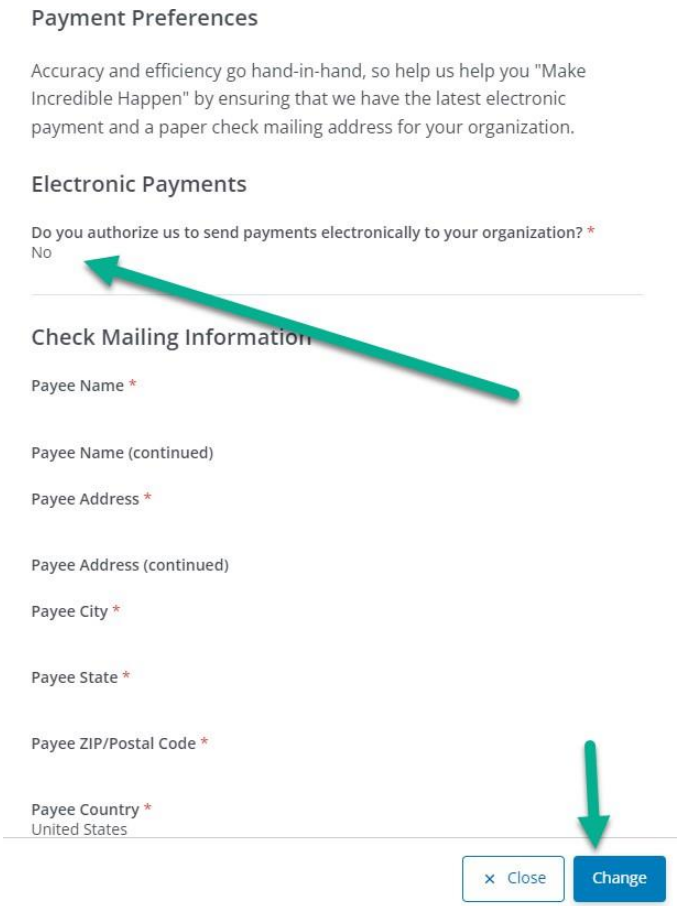


FrontDoor Registration

- Select “Payment Preferences” to provide electronic banking information



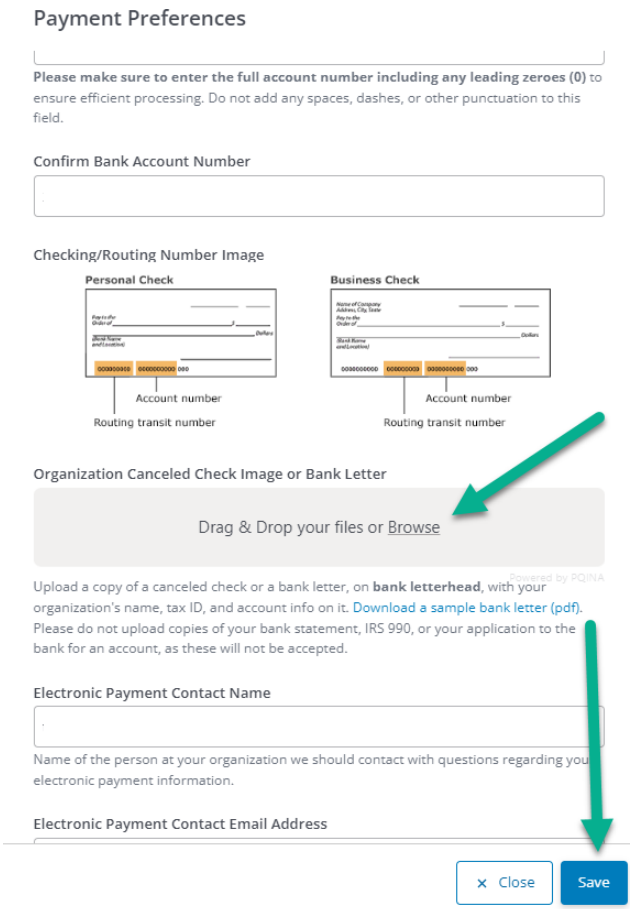
- Select “Change” to input your electronic banking information and update “Do you authorize us to send payments electronically to your organization?” to “Yes”



- Complete all required fields within the Payment Preferences section – including uploading an Organization Canceled Check Image or Bank Letter.

  Note: Financial Institution documentation (canceled check, bank letter or deposit slip) is required for verification purposes. This information **must** match the banking information input in the fields on this page.

FrontDoor Registration



- Click “Save”
- Electronic banking information is reviewed by Bank of America FrontDoor Support. Please allow 5-7 business days for review.
- Once the electronic banking information is reviewed and verified, you will receive a notification email.
- Once complete, please log into Bank of America under company portals in FrontDoor to sync your organization record, which will verify that we have the most updated information. If you see multiple organization records once logged in, please be sure to select the FrontDoor record.

If you need additional assistance or have any questions, please contact Bank of America Program Support frontdoor@cybergrants.com or 800.218.9946.